

Evolution in Reference and Information Services: The Impact of the Internet (Reference Librarian)

Linda S Katz



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- gives you a review of the history of electronic reference
- looks at the increasing role of librarians as teachers and providers of technical help for users
- provides case studies and ways to evaluate electronic research methods
- suggests strategies for providing effective electronic services
- examines government Web sites
- explores Internet sources of health information
- shows you how to establish electronic services through your library's portal site
- looks at how to manage a library computer lab and much more!

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